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CUSTOMER MEMORANDUM

To: All Valued MASS Customers
Date: May 21, 2020
From: HLA
Re: MASSACHUSETTS MENTHOL BAN

Dear Valued Massachusetts Customer,

As you are aware, beginning June 1st, 2020 (pending any delays) ALL flavored tobacco items, including cigars, flavored OTP and menthol cigarettes, will no longer be legal to sell in Massachusetts. It is important that you manage your inventory properly. As of June 1st, the state inspectors will view any of the above inventory as illegal contraband.

You may purchase these items until 5/29/20. Please be aware that you are responsible for your inventory on these items when the ban goes into effect. We cannot accept any returns on these items unless it was shipped in error by us.

The manufacturers have not announced any plans on returns on the impacted items and we are not accepting returns on any of these items. We will still accept returns that are compliant with our Return Policy. If the vendor does not offer a path for them to be credited, we will not be able to offer credit to you.

Covid-19 and State/Local regulations have been a challenge for all of us. We value our relationship and appreciate your business. We are here to help you look at new ways to increase your sales and grow your profits.

Harold Levinson Associates, LLC