

To: Harold Levinson Associates (HLA) Customers

From: Jaime Wolf, Internal Audit

Date: November 8, 2018

RE: Recall Notice

This notice is to inform you that items you <u>may</u> have purchased have been recalled by the manufacturer. Duncan Hines is recalling Classic Yellow Cake mix with best buy dates ranging from March 9<sup>th</sup> 2019 to March 13<sup>th</sup> 2019. These Items are subject to a voluntary recall because of positive findings of salmonella in retail samples. Salmonella is an organism which can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune system. If you find any of these products on the shelf or the back room inventory, please remove it immediately, isolate the product and return it to HLA.

It is HLA's policy to accept returns and issue credit for the contaminated products with the identified UPC Codes <u>listed below.</u> HLA will <u>not</u> provide credit for those products that are not contaminated or recalled. In order to receive credit, the following must occur:

- The product was purchased from HLA.
- The product must be boxed separately from all other returns and labeled "Recalled Product".
- The product must be listed below and contain the dating listed. If the product does not match, it will not be accepted and credit will not be given.
- The potentially contaminated product must be returned to HLA within the normal ordering cycle, not to exceed 14 business days from the date listed on this letter. No exceptions will be provided.

Please check the FDA website for a complete list of recalled products and more information about the recall.

| Description         | HLA Item<br>Number | Best if Used by<br>Date | UPC Code                   | Manufacturer's Website |
|---------------------|--------------------|-------------------------|----------------------------|------------------------|
| Duncan Hines        |                    | March 9 2019            | 0644209307494 <b>Unit</b>  |                        |
| Classic Yellow Cake | 500758             | March 10 2019           | 10644209307491 <b>Case</b> | <b>Duncan Hines</b>    |
| 15.25oz.            |                    | March 12 2019           |                            |                        |
|                     |                    | March 13 2019           |                            |                        |

For any questions or concerns, please contact your HLA Sales Representative.